



FRAUD

IF SAFE TO DO SO

Obtain as much information/proof as possible:

- ⇒ Copy Driver's License
- ⇒ Collect Name, DOB, Signature
- ⇒ Copy the Script—keep and do not return to customer
- ⇒ Document physical description of suspect
- ⇒ Save any video surveillance—footage of customer handing script to employee is best

Always call 911 in case of emergency

Report the fraudulent script of a controlled substance to local law enforcement: (____)____-_____

After the above steps have been taken, report suspected fraud to the DEA by either:

- ⇒ Email: SanDiegoRxFraud@usdoj.gov
- ⇒ Online: www.deadiversion.usdoj.gov/tips_online.htm

Emergency Departments:

These steps should also be followed for drug-seeking patients.

Reporting a patient for a criminal act is not a HIPAA violation.



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